



ZLS3584W

en

Instruction Manual



Please read this manual first!

Dear Customer,

We hope that your product, which has been produced in a 1st-class manufacturing facility and checked under the most meticulous quality control procedures, will provide you with years of good service.

For this, we recommend you to carefully read the entire manual of your product before using it and keep it at hand for future reference.




This manual






- Will help you use your appliance quickly and safely.
- Read the manual before installing and operating your product.
- Follow the instructions, especially those for safety.
- Keep the manual in an easily accessible place as you may need it later.
- Besides, read also the other documents provided with your product.

Please note that this manual may be valid for other models as well.

Symbols and their descriptions

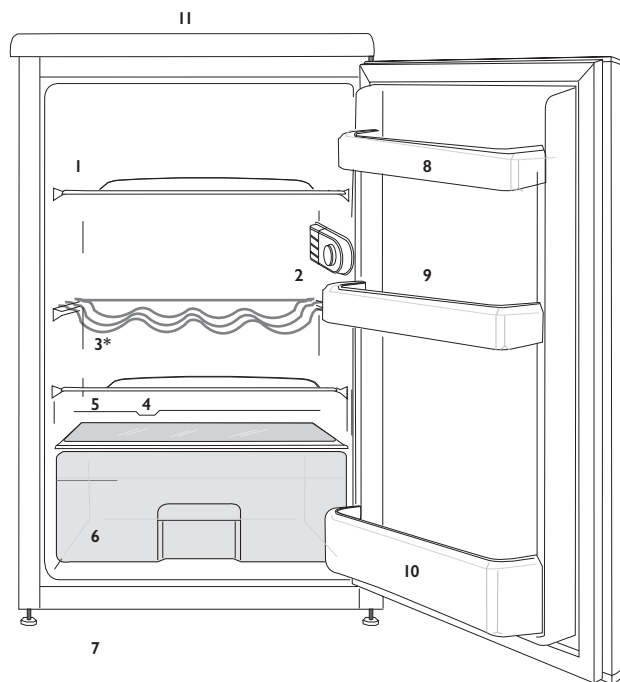
This instruction manual contains the following symbols:

-  Important information or useful usage tips.
-  Warning against dangerous conditions for life and property.
-  Warning against electric voltage.

 INFORMATION	
 	The model information as stored in the product data base can be reached by entering following website and searching for your model identifier (*) found on energy label.
SUPPLIER'S NAME 	MODEL IDENTIFIER (*) 
https://eprel.ec.europa.eu/	

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1 Your refrigerator








- | | |
|-------------------------------------|--------------------------|
| 1. Movable shelves | 7. Adjustable front feet |
| 2. Interior light & Thermostat knob | 8. Door shelves |
| 3. Wine rack | 9. Egg tray |
| 4. Defrost water collection channel | 10. Bottle shelf |
| - Drain tube | 11. Top trim |
| 5. Crisper cover | |
| 6. Crisper | |

ⓘ Figures that take place in this instruction manual are schematic and may not correspond exactly with your product. If the subject parts are not included in the product you have purchased, then it is valid for other models.

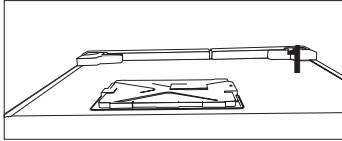
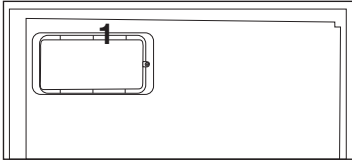
This section provides the safety instructions necessary to prevent the risk of injury and material damage. Failure to observe these instructions will invalidate all types of product warranty.

Intended use

	<p>WARNING: Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.</p>
	<p>WARNING: Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.</p>
	<p>WARNING: Do not damage the refrigerant circuit.</p>
	<p>WARNING: Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.</p>
	<p>WARNING: Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.</p>

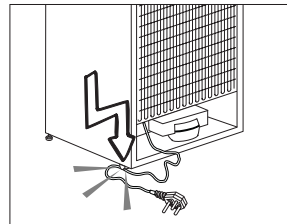
General Safety

- This product should not be used by persons with physical, sensory and mental disabilities, without sufficient knowledge and experience or by children. The device can only be used by such persons under supervision and instruction of a person responsible for their safety. Children should not be allowed to play with this device.
- In case of malfunction, unplug the device.
- After unplugging, wait at least 5 minutes before plugging in again.
- Unplug the product when not in use.
- Do not touch the plug with wet hands! Do not pull the cable to plug off, always hold the plug.
- Do not plug in the refrigerator if the socket is loose.
- Unplug the product during installation, maintenance, cleaning and repair.
- If the product will not be used for a while, unplug the product and remove any food inside.
- Do not use the product when the compartment with circuit cards located on the upper back part of the product (electrical card box cover) (1) is open.



- Do not use steam or steamed cleaning materials for cleaning the refrigerator and melting the ice inside. Steam may come into contact with the electrified areas and cause short circuit or electric shock!
- Do not wash the product by spraying or pouring water on it! Danger of electric shock!
- In case of malfunction, do not use the product, as it may cause electric shock. Contact the authorized service before doing anything.
- Plug the product into an earthed socket. Earthing must be done by a qualified electrician.
- If the product has LED type lighting, contact the authorized service for replacing or in case of any problem.
- Do not touch frozen food with wet hands! It may adhere to your hands!
- Do not place liquids in bottles and cans into the freezer compartment. They may burst out!
- Place liquids in upright position after tightly closing the lid.
- Do not spray flammable substances near the product, as it may burn or explode.

- Do not keep flammable materials and products with flammable gas (sprays, etc.) in the refrigerator.
- Do not place containers holding liquids on top of the product. Splashing water on an electrified part may cause electric shock and risk of fire.
- Exposing the product to rain, snow, sunlight and wind will cause electrical danger. When relocating the product, do not pull by holding the door handle. The handle may come off.
- Take care to avoid trapping any part of your hands or body in any of the moving parts inside the product.
- Do not step or lean on the door, drawers and similar parts of the refrigerator. This will cause the product to fall down and cause damage to the parts.
- Take care not to trap the power cable.



- When positioning the appliance, ensure the supply cord is not trapped or damaged.
- Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

- Children aged from 3 to 8 years are allowed to load and unload refrigerating appliances.
- To avoid contamination of food, please respect the following instructions:
 - Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
 - Clean regularly surfaces that can come in contact with food and accessible drainage systems.
 - Clean water tanks if they have not been used for 48 h; flush the water system connected to a water supply if water has not been drawn for 5 days.
 - Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
 - Two-star frozen-food compartments are suitable for storing pre-frozen food, storing or making icecream and making ice cubes.
 - One-, two- and three-star compartments are not suitable for the freezing of fresh food.
 - If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.

1.1.1 HC Warning

If the product comprises a cooling system using R600a gas, take care to avoid damaging the cooling system and its pipe while using and moving the product. This gas is flammable. If the cooling system is damaged, keep the product away from sources of fire and ventilate the room immediately.



The label on the inner left side indicates the type of gas used in the product.

1.1.2 For Models with Water Dispenser

- Pressure for cold water inlet shall be maximum 90 psi (6.2 bar). If your water pressure exceeds 80 psi (5.5 bar), use a pressure limiting valve in your mains system. If you do not know how to check your water pressure, ask for the help of a professional plumber.
- If there is risk of water hammer effect in your installation, always use a water hammer prevention equipment in your installation. Consult Professional plumbers if you are not sure that there is no water hammer effect in your installation.
- Do not install on the hot water inlet. Take precautions against of the risk of freezing of the hoses. Water temperature operating interval shall be 33°F (0.6°C) minimum and 100°F (38°C) maximum.
- Use drinking water only.

Intended Use

- This product is designed for home use. It is not intended for commercial use.

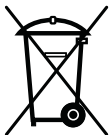
- The product should be used to store food and beverages only.
- Do not keep sensitive products requiring controlled temperatures (vaccines, heat sensitive medication, medical supplies, etc.) in the refrigerator.
- The manufacturer assumes no responsibility for any damage due to misuse or mishandling.
- Original spare parts will be provided for 10 years, following the product purchasing date.

Child Safety

- Keep packaging materials out of children's reach.
- Do not allow the children to play with the product.
- If the product's door comprises a lock, keep the key out of children's reach.

Compliance with WEEE Directive and Disposing of the Waste Product

This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE).



This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling.

Do not dispose of the waste product with normal domestic and other wastes at the end of its service life. Take it to the collection center for the recycling of

electrical and electronic equipment. Please consult your local authorities to learn about these collection centers.

Compliance with RoHS Directive

- This product complies with EU WEEE Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

Package Information

Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

3 Installation

Transportation Instructions

1. The appliance should be transported only in a vertical upright position. The packing as supplied must be intact during transportation.
2. If during the course of transport the appliance has to be transported horizontally, it must only be laid on its right hand side when standing in the front of the appliance. After bringing it to upright position, it must not be operated for at least 4 hours to allow the system to settle.
3. Failure to comply with the above instructions could result in damage occurring to the appliance. The manufacturer will not be held responsible if these instructions are disregarded.
4. The appliance must be protected against rain, moisture and other atmospheric influences.
5. Empty any water in the drain tray before moving see section "Defrosting" and "Cleaning & Care" for further information

Important :

Make sure the plastic evaporating pan at the back of the product collects water properly.

Important :

Care must be taken while cleaning / carrying the appliance to avoid touching the bottom of the condenser metal wires at the back of the appliance as you might injure your fingers and hands.

Important :

This appliance is not designed for stacking with any other appliance. When positioning your appliance, take care not to damage your flooring, pipes, wall coverings etc. Do not move the appliance by pulling by the door or handle. Do not attempt to sit or stand on top of your appliance as it is not designed for such use. You could injure yourself or damage the appliance.

Important :

Make sure that mains cable is not caught under the appliance during and after carrying / moving the appliance, to avoid the mains cable becoming cut or damaged. "Do not allow children to play with the appliance or tamper with the controls.

Installation Instructions

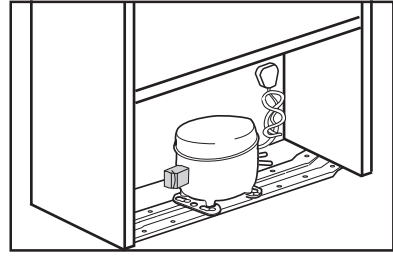
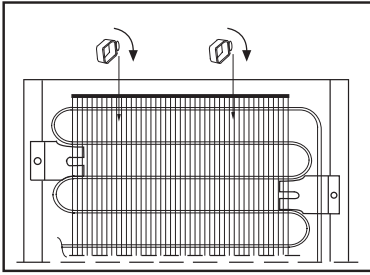
1. If possible avoid placing the appliance near cookers, radiators or in direct sunlight as this will cause the compressor to run for long periods. If installed next to a source of heat or refrigerator, maintain the following minimum side clearances:

From Cookers 2" (50 mm)

From Radiators 12" (300 mm)

From Refrigerators or Larder Fridge 1" (25 mm)

2. No gap is required at sides and top. See item 3 below to ensure a gap is obtained at the rear of the appliance. If a gap is available on side and top, retain it if possible as it would improve the air circulation around the appliance.
3. Fit the two plastic wall spacer supplied with the appliance on to the condenser at the back of the



refrigerator by rotating 1/4 turn (see diagram).

4. The appliance should be located on a smooth surface. The two front feet can be adjusted as required. To ensure that your appliance is standing upright adjust the two front feet, by turning clockwise or anti-clockwise, until the product is in firm contact with the floor. Correct adjustment of feet avoids excessive vibration and noise.
5. Refer to “Cleaning and Care” section to prepare your appliance for use.
6. This appliance has been designed to operate in ambient temperatures between +10 and +32 degrees C (50 and 90 degrees F). Therefore if the appliance is installed in an unheated / cold room (E.g.: Conservatory /annex / shed / garage etc.) then the appliance may not operate and as a result the storage time of food may be reduced.
7. A special receptacle is supplied to store the mains plug during transit. The receptacle is fixed at the back of

the cabinet, on the right hand side of the compressor. (See diagram) Gently remove the plug from the receptacle.

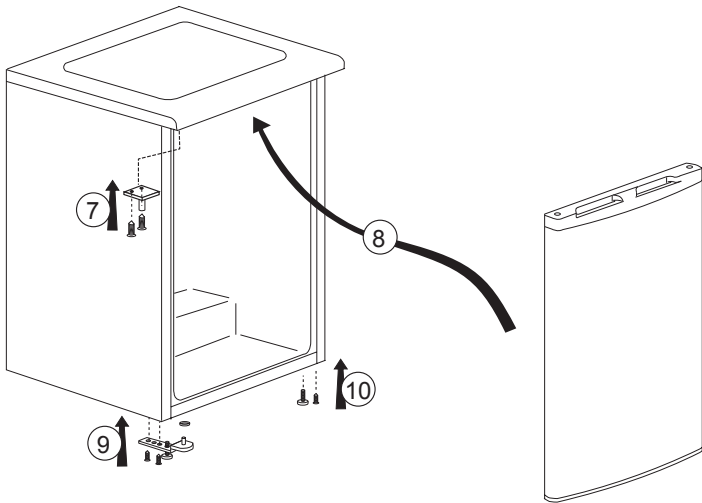
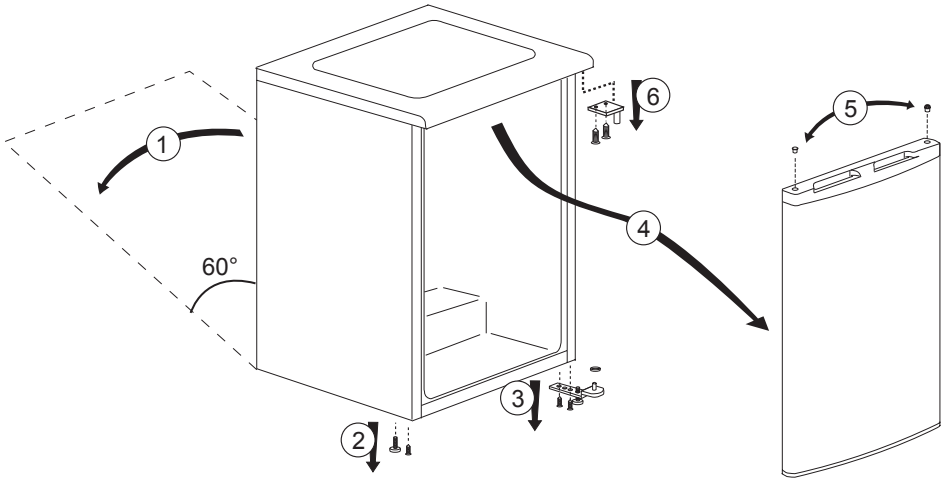
8. Never pull the mains cord, you may damage the appliance. In the case of transportation, ensure you locate the plug in the receptacle provided to avoid transit damage. The space in the room where the appliance is installed must not be smaller than 10 cubic metres.

WARNING:

Do not locate extension sockets or charging transformers/power supplies or Lithium-Iron battery operated products adjacent to the compressor as they could overheat.

Repositioning The Door

Follow the step by step instructions and the diagram below.
Numbers in brackets refer to diagrams.



1. Switch off at the socket outlet and pull out the mains plug.

2. Remove all food, loose items and fittings from inside the appliance and door shelves.

3. Carefully tilt the appliance on its back side. (1) (You may need somebody to help you.) Take care not to damage the appliance by laying on some protective material (e.g. its original packaging). Make sure that you tilt the appliance on its back side, otherwise compressor oil may block the pipes and you may damage the appliance.

4. Unscrew and remove the LHS front feet and bolt (2).

5. Unscrew the bolts and remove the bottom hinge while holding the door (3).

6. Remove the door carefully from the top hinge by sliding down wards (4).

7. Reposition top hinge bushing and blanking plug on the opposite side and stand the door safely (5). You may find it easier to remove the bushing and the plug with the tip of a small screwdriver. Take care not to mark the door.

8. Reposition the top hinge on the opposite side (6 and 7).

9. To refit the door, locate the top hinge in the door, attach to the cabinet and hold the door (8).

10. Fit the bottom hinge (9). If necessary adjust and then tighten the bolts. Ensure, that the door opens and closes easily and that there are no gaps allowing air into the cabinet. If there are gaps between the door seal and the cabinet, adjust the door seal by gently pulling away from the door using fingers.

11. Fit the other front feet .

12. Fit the plugs on the holes on inner liner .

13. Carefully stand your appliance. (You may need somebody to help you.)

14. Adjust the front feet (See Installation Instructions)

15. Put back all, loose items and fittings.

16. Wait for at least 4 hours to allow the system to settle before switching on. Spare plastic parts supplied with the appliance are for your future use during door repositioning.

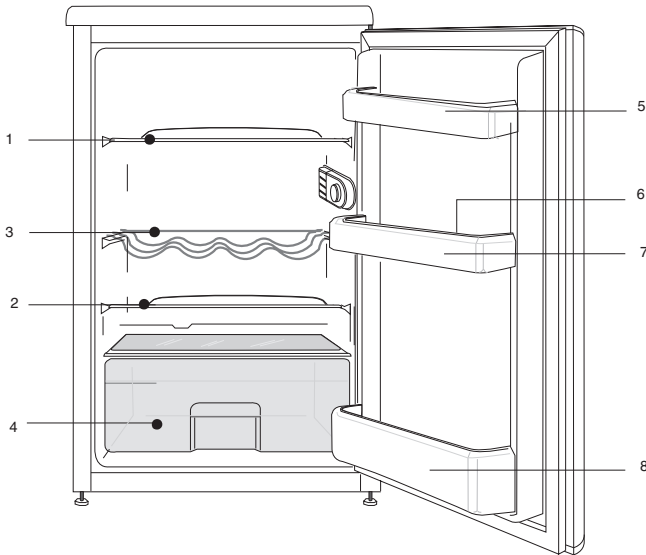
4 Before operating

Final Check

Before you start using the fridge/freezer check that:

1. The feet have been adjusted for perfect levelling.
2. The interior is dry and air can circulate freely.
3. Clean the interior as recommended under "Cleaning And Care."
4. Insert the plug into the wall socket and switch on the electricity supply. When the door is open the interior light will come on.
5. You will hear a noise as the compressor starts up. The liquid and gases sealed within the refrigeration system may also give rise to noise, whether the compressor is running or not which is quite normal.
6. Slight undulation of the top of the cabinet is quite normal due to the manufacturing process used, so do not worry, it is not a defect.
7. We recommend that you set the thermostat knob at 3 (three) and monitor the temperature to ensure the appliance maintains desired storage temperatures (See section Temperature Control and Adjustment).
8. Do not load the appliance immediately it is switched on. Wait until the correct storage temperature has been reached. We recommend that you check the temperature with an accurate thermometer (see; Temperature Control and Adjustment).
9. Important Note :Ice formation at the back is normal, do not worry. (See Defrosting)

5 Using your refrigerator



Arrangement Examples (See diagram).

1. Baked, chilled cooked food, dairy products.
2. Meat, sausages, cold cuts, cans.
3. Wine rack
4. Fruit, vegetables, salads.
5. Tubes, small bottles and cans.
6. Egg tray.
7. Butter, cheese, dairy products.
8. Beverages, large bottles.

The following guidelines and recommendations are suggested to obtain the best results and storage hygiene.

1. Appliance is for the short term storage of fresh food and drinks.

2. Cooked dishes must be stored in airtight covered containers and are best placed on either of the removable shelves.
3. Fresh wrapped produce can be placed on the shelf. Fresh fruit and vegetables should be cleaned and stored in the crisper bins.
4. Bottles can be placed in the door section.
5. To store raw meat, wrap in polythene bags and place on the lowest shelf. Do not allow to come into contact with cooked food to avoid contamination. For safety, only store raw meat for two to three days.
6. Shelves incorporate rear stops and tilting for storing bottles. Lift shelf to clear grooves when adjusting.

7. To tilt a shelf place the back of the shelf one level below the front of the shelf. To remove a tilted shelf, first release the back off the grooves and then pull it.

8. Keep the food packed, wrapped or covered. Allow hot food and beverages to cool before placing them in the fridge. Do not store explosive substances in the refrigerator. High proof alcohol must be stored upright in sealed containers. Left over canned food should not be stored in the can.

9. Side handle to be fitted by the user (Supplied in the appliance)

10. Some fruit and vegetables suffer damage if kept at temperatures near 0 degrees centigrade. Therefore wrap pineapples, melon, cucumbers, tomatoes and similar produce in polythene bags.

11. Shelves, racks, crisper bins, dairy compartments, drawers, bottle grippers are all removable.

12. Always wrap food using a suitable packaging material before storing in your appliance to avoid contact with the appliance surface and food remains for hygiene reasons.

Temperature Control And Adjustment

Operating temperatures are controlled by the thermostat (seediagram). Settings may be made from 1 to 5, the coldest position.

When the appliance is switched on for the first time, the thermostat should be adjusted so that after 24 hours, the average fridge temperature is no higher than +5°C (+41°F).

We recommend you set the thermostat halfway between the 1 and 5 setting and monitor to obtain the desired temperature i. e. towards 5 you will obtain a colder fridge temperature and vice versa. Some sections of the fridge may be cooler or warmer (such as the salad crisper and the top part of the cabinet) which is quite normal. Over ambient temperatures of 25°C (77°F) especially in summer turn the thermostat knob towards 5. Under ambient temperatures of 25°C (77°F) turn the thermostat knob to a half way position.

Frequent door opening cause higher internal temperatures, so close the door as soon as possible after use. In case of a temporary ice build up in the fridge compartment reduce the thermostat setting to 1, monitoring at the same time that the fridge temperature is maximum +5 degrees C (41 degrees F). Once the ice build up disappears and the appliance starts auto defrosting again as normal, then you may increase the thermostat setting, if required.



Defrosting

The larder fridge defrosts automatically. The defrosting water runs to the drain tube via a collection channel and is evaporated in a special container (1) at the back of the appliance (see diagram).

During defrosting water droplets may form at the back of the larder fridge where the concealed evaporator is located. Some droplets may remain on the liner and refreeze when defrosting is completed.

Do not use pointed or sharp edged objects such as knives, forks to remove the droplets which have refrozen. If at any time the defrost water does not drain from the collection channel, check to ensure that no food particles have blocked the drain tube.

The drain tube can be cleared by pushing the special plastic plunger provided down the drain tube.

Changing the illumination lamp

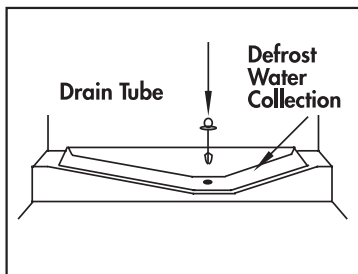
To change the Bulb/LED used for illumination of your refrigerator, call your Authorised Service.

The lamp(s) used in this appliance is not suitable for household room illumination. The intended purpose of this lamp is to assist the user to place foodstuffs in the refrigerator/freezer in a safe and comfortable way. The lamps used in this appliance have to withstand extreme physical conditions such as temperatures below -20 °C.

(only chest and upright freezer)

This product is equipped with a lighting source of the "G" energy class.

The lighting source in this product shall only be replaced by professional repairers.



6 Maintenance and cleaning

- We recommend that you switch off the appliance at the socket outlet and pull out the mains plug before cleaning.
 - Never use any sharp abrasive instrument, soap, household cleaner, detergent and wax polish for cleaning.
 - Use luke warm water to clean the cabinet of the appliance and wipe it dry.
 - Use a damp cloth wrung out in a solution of one teaspoon of bicarbonate of soda to one pint of water to clean the interior and wipe it dry.
 - If the appliance is not going to be used for a long period of time switch it off, remove all food, clean it and leave the door ajar.
 - Any dust that gathers on the condenser, which is located at the back of the should be removed once a year with a vacuum cleaner.
 - Check door seals regularly to ensure they are clean and free from food particles..
 - Never :
 - Clean the worktop with unsuitable material; eg petroleum based products. Subject it to hot temperatures in any way. Scour, rub etc., with abrasive material.
- ⚠ Never use cleaning agents or water that contain chlorine to clean the outer surfaces and chromium coated parts of the product. Chlorine causes corrosion on such metal surfaces.

7 Do's and Don'ts

Do- Clean your appliance regularly (See "Cleaning and Care")

Do- Keep raw meat and poultry below cooked food and dairy products.

Do-Keep food for as short a time as possible and adhere to 'Best Before' and "Use By" dates.

Do- Take off any unusable leaves on vegetables and wipe off any soil.

Do- Leave lettuce, cabbage, parsley and cauliflower on the stem.

Do- Wrap cheese firstly in greaseproof paper and then in a polythene bag excluding as much air as possible. For best results take out of the fridge compartment an hour before eating.

Do- Wrap raw meat and poultry loosely in polythene or aluminium foil. This prevents drying.

Do- Wrap fish and offal in polythene bags.

Do- Wrap food which have a strong odour or can dry out in polythene bags, aluminium foil or place in an airtight container.

Do- Wrap bread well to keep it fresh.

Do- Chill white wines, beer, lager and mineral water before serving.

Don't- Store bananas in your fridge.

Don't- Store melon in your fridge. It can be chilled for short periods as long as it is wrapped to avoid it flavouring other food.

Don't- Leave the door open for long periods as this will make the larder refrigerator more costly to run.

Don't- Don't- Store poisonous or any dangerous substances in the larder refrigerator. Your larder refrigerator has been designed for the storage of edible foodstuffs only.

Don't- Consume food which has been stored for an excessive time in the larder refrigerator.

Don't- Consume food which has been stored for an excessive time in the larder refrigerator.

Don't- Store cooked and fresh food together in the same container. They should be packaged and stored separately.

Don't- Let defrosting food or food juices drip onto food in your larder refrigerator.

Problem Solving

If the appliance does not operate when switched on, check whether:

- The plug is inserted properly in the socket and that the power supply is on. (To check the power supply to the socket, plug in another appliance)
- The fuse has blown/circuit breaker has tripped/main distribution switch has been turned off.
- The temperature control has been set correctly.
- New plug is wired correctly if you have changed the fitted moulded plug.

If the appliance is still not operating after the above checks, please refer to the section on "How To Obtain Service".

Please ensure that above checks have been made as a charge will be made if no fault is found.

Your new Zenith product is guaranteed against faulty materials, defective components or manufacturing defects. The guarantee starts from the date of original purchase of the product for a period of one (1) year, unless Beko plc (the "Manufacturer") agrees to extend the guarantee for the product in writing. If you have any questions about the guarantee on your product (including how long it is valid), please contact your retailer or our Call Centre on 0333 207 2028.

This guarantee does not in any way diminish or affect your statutory rights in connection with the product. This guarantee is in addition to your statutory rights as a consumer. If you have any questions about these rights, please contact the retailer from which you purchased the product. In certain circumstances, it is possible that your statutory rights may offer additional or higher levels of protection than those offered under the terms of this guarantee.

What is covered by this guarantee?

- Repairs to the product required as a result of faulty materials, defective components or manufacturing defects.
- Functional replacement parts to repair a product.
- The costs of a Zenith Approved Engineer to carry out the repair.

What is not covered?

- Transit and delivery damage.
- Cabinet or appearance parts, including but not limited to control knobs, flaps and handles.
- Accessories and/or consumable items including but not limited to ice trays, scrapers, cutlery baskets, filters and light bulbs.
- Repairs necessary as a direct or indirect result of:
 - Accidental damage, misuse or abuse of a product.
 - An attempted repair of a product by anyone other than a Zenith Approved Engineer (the "Engineer").
 - Installation or use of a product where such installation or use fails to meet the requirements contained in this guarantee or the product manual.
- Repairs to a product operated at any time on commercial or non-residential household premises (unless we have previously agreed to the installation environment).

This guarantee is limited to the cost of repairing the product. To the extent permitted by law, Beko plc (the "Manufacturer") does not accept and will not be held liable for any financial loss incurred in connection with the failure of any product to operate in accordance with the expected standards. Such financial loss includes but is not limited to loss arising from:

- Time taken off work.
- Damaged food, clothing or other items.
- Meals taken at restaurants or from takeaways.

- General compensation for inconvenience. Important Notes
- Your product is designed and built for domestic household use only.
- The guarantee will automatically be void if the product is installed or is used in commercial or non-residential domestic household premises, unless we have previously agreed to the installation environment.
 - The product must be correctly installed, located and operated in accordance with the instructions contained in the product manual provided with your product.
 - Professional installation by a qualified electrical domestic appliance installer is recommended for all washing machines, dishwashers and electric cookers (as incorrect installation may result in you having to pay for the cost of repairing the product).
 - Gas Cookers must be professionally installed by a Gas Safe (or Gas Networks Ireland for Republic of Ireland) registered gas installer.
 - This guarantee is given in respect of products purchased and used within the United Kingdom.
 - This guarantee is effective from the initial date of purchase of a new product from an authorised retailer and will be void if the product is resold.
 - This guarantee does not apply to graded sales (where the product is purchased as a second").
 - Possession of a copy of these terms and conditions does not necessarily mean that a product has the benefit of this guarantee. If you have any questions, please call our Call Centre on the number set out above.
 - The Manufacturer reserves the right to terminate the guarantee if its staff or representatives are subjected to physical or verbal abuse in the course of carrying out their duties.
 - Optional extras, where available (i.e. extendable feet) are supplied on a chargeable basis only.

Does Zenith offer replacements?

This is a repair-only guarantee. On occasion the Manufacturer may at its sole discretion, replace your product with a new product instead of carrying out a repair. Where a replacement is offered, this would normally be an identical model, but when this is not possible, a model of similar specification will be provided. The Manufacturer will cover the costs and arrange for the delivery of the new product and for the return of the old product. Any costs related to disconnecting the faulty product and installing the replacement product will not be borne by the Manufacturer unless previously agreed to in writing. The original guarantee will continue to apply to the replacement product; the new product will not come with a new guarantee.

When will the repair take place?

Our engineers work Monday to Friday 9.00am to 5.00pm. Appointments outside these hours may be possible at the sole discretion of the Manufacturer but cannot be guaranteed. Whilst our Engineers will endeavour to minimize inconvenience and to meet requests for specific timed appointments, this cannot be guaranteed. The Manufacturer will not be liable for delays or if it is unable to carry out a repair because a convenient appointment cannot be arranged.

Will there be any charge for the repairs?

It is your responsibility to provide evidence to the Engineer that your product is covered by this guarantee with a proof of purchase. The Manufacturer reserves the right to charge for the reasonable cost of any service call if:

- You cannot provide evidence that your product is covered by this guarantee.
- Where a service call has been made and the engineer finds that there is no fault with your product.
- That your product has not been installed or operated in accordance with the User

Instructions Booklet.

- That the fault was caused by something other than faulty materials, defective components or manufacturing defects.
- For missed appointments.

Payment of these costs are due immediately upon the Engineer providing you with an invoice. If you fail to pay the costs for the service call in a timely manner, the Manufacturer reserves the right to terminate the guarantee.

If you are a resident of the United Kingdom, this guarantee will be governed by English law and subject to the English Courts, save where you live in another part of the United Kingdom, in which case the law and courts of that location will apply.

HOW TO OBTAIN SERVICE

Please keep your purchase receipt or other proof of purchase in a safe place; you will need to have it should the product require attention under guarantee.

It will be useful if you complete the details below, as it will help us assist you when requesting service. (The model number is printed on the Instruction Booklet and the serial number is printed on the Rating Label affixed to the appliance). Recording of these details alone will not count as proof of purchase. A valid proof of purchase is required for under guarantee service.

The area around the product must be easily accessible to the Engineer without the need for cabinets or furniture being removed.

It is your responsibility to ensure our Engineers have a clean and safe environment to carry out any repairs.

Model No:

Serial No: Retailer:

Date of purchase:

For service under guarantee simply telephone the appropriate number below

UK Mainland & Northern Ireland: 0333 207 2028.

Register your appliance at <https://www.zenithappliance.co.uk>

Before requesting service please check the troubleshooting guide in the Operating Instructions as a charge may be levied where no fault is found even though your product may still be under guarantee.

Service once the manufacturer's guarantee has expired.

If you have purchased an extended guarantee please refer to the instructions contained within the extended guarantee agreement document, otherwise please call the appropriate number above where service can be obtained at a charge.

Should you experience any difficulty in obtaining service contact the Zenith Customer Helpline on Tel: 0333 207 2028 or email:

customerservice@support.zenithappliance.co.uk

This guarantee is provided by Beko plc. Beko House, 1 Greenhill Crescent, Watford, Herts, WD18 8QU. Beko plc is registered in England and Wales with company registration number 02415578.

