

**SAMSUNG ELECTRONICS (UK) LIMITED**  
**Samsung TV and Soundbar Rewards PROMOTION**  
**UK TERMS AND CONDITIONS**

Participants agree to be bound by these terms and conditions (the “**Terms and Conditions**”). Any information or instructions published by the Promoter about the Promotion at <https://samsungoffers.claims/TVrewards> form part of the Terms and Conditions form part of the Terms and Conditions.

**The Promoter**

1. The Promoter is Samsung Electronics (UK) Limited, Samsung House, 2000 Hillswood Drive, Chertsey, Surrey, KT16 0RS (the “**Promoter**”).

**Promotion Period**

2. The Promotion will commence at 00:01 (GMT) on 25<sup>th</sup> February 2026 and run until 23:59 (GMT) on 24<sup>th</sup> March 2026 (the “**Promotion Period**”).

**Eligibility**

3. To be eligible to participate in the Promotion you must be an individual and legal resident (aged 18+) (“**Individual Participant**”) or a business (“**Company Participant**”) with an address in the United Kingdom (including IOM and CI) (“**Territory**”). For the avoidance of doubt, within these Terms and Conditions the term “**Participant**” shall be taken to refer to both Individual Participants and Company Participants (and the applicable plural) unless stated otherwise.
4. Participants will not be eligible to claim the Reward (either Gift or Cash) if the Promotion Product has been used to claim cashback or a physical gift reward under any other promotion run by the Promoter.
5. Employees or agents of the Promoter that are involved in the operation of this Promotion or anyone professionally connected to this Promotion are not eligible to enter.
6. Network providers, retailers, distributors, resellers and any person who purchases a Promotion Product (defined below) for resale or otherwise not as the end user of the Promotion Product, may not participate in this Promotion and are specifically excluded as ineligible. Any use of a staff discount on the purchase of a Promotion Product will render the purchase ineligible for the Promotion.

**Offer**

7. Participants who purchase (during the Promotion Period) a selected new (i.e. not second hand, refurbished or ex-display) Promotion Product (TV or Soundbar shown in Table 2 below) from a retailer listed **[HERE]** (each, a “**Participating Retailer**”) by phone, in-store or online, in the Territory will receive a Reward credit to be applied to a selection of claimable gifts (“**Gifts**”) with Gift values (reflecting their recommended retail price) as shown in Table 1 below. After deduction of the chosen Gift values any remaining balance of the Reward credit shall be payable to the Participant if they select that option in the Claim form, by bank transfer in GBP to their nominated account (“**Cash Reward**”). Bank details submitted by the Participant must match exactly the name on their Claim form to receive the Cash Reward.

**Table 1 – Samsung Rewards and Gift values**

Model	SKU	Gift Value (£)
Galaxy Buds3 FE (Grey)	SM-R420NZAAEUA	£129
Galaxy A11+ Tablet	SM-X230NZAREUB	£189
Galaxy Watch8 40mm (BT, 40mm)	SM-L320NDAAEUA	£329
Galaxy Chromebook Go	XE340XDA-KA2UK	£249
Galaxy S25 (Icyblue, 128GB)	SM-S931BLBDEUB	£799
27" Smart Monitor M5 M50F FHD	LS27FM500EUXXU	£189
Jet 60 Turbo 150W	VS15A6031R4/EU	£299
The Freestyle Gen2	SP-LFF3CLAXXU	£399

**Table 2 – Participating Model List and Reward Credits**

Qualifying TV and Sound Device Models		
Model	Model	Reward Credit allocated to each Model purchased (£)
Micro RGB	MRE115MR95FXXU	£1,000
Neo QLED 8K	QE98QN990FTXXU	£1,000
Neo QLED 8K	QE85QN990FTXXU	£1,000
Neo QLED 8K	QE75QN990FTXXU	£1,000
Neo QLED 8K	QE65QN990FTXXU	£600
Neo QLED 8K	QE85QN900FTXXU	£1,000
Neo QLED 8K	QE75QN900FTXXU	£1,000
Neo QLED 8K	QE65QN900FTXXU	£600
OLED	QE83S95FAEXXU	£1,000
OLED	QE77S95FATXXU	£500
OLED	QE65S95FATXXU	£400
OLED	QE55S95FATXXU	£300
OLED	QE83S93FAEXXU	£600
OLED	QE77S93FAEXXU	£400
OLED	QE65S93FATXXU	£300
OLED	QE55S93FAEXXU	£200
OLED	QE83S91FAEXXU	£500
OLED	QE77S91FAEXXU	£400
OLED	QE83S90FAEXXU	£600
OLED	QE77S90FAEXXU	£400
OLED	QE65S90FATXXU	£300
OLED	QE55S90FAEXXU	£200
OLED	QE83S85FAEXXU	£500
OLED	QE77S85FAEXXU	£400
OLED	QE65S85FAEXXU	£130
Neo QLED 4K	QE98QN93FATXXU	£1,000
Neo QLED 4K	QE85QN93FATXXU	£500
Neo QLED 4K	QE75QN93FATXXU	£400

Neo QLED 4K	QE65QN93FATXXU	£300
Neo QLED 4K	QE55QN93FATXXU	£200
Neo QLED 4K	QE115QN90FTXXU	£1,000
Neo QLED 4K	QE98QN90FATXXU	£1,000
Neo QLED 4K	QE85QN90FATXXU	£500
Neo QLED 4K	QE75QN90FATXXU	£400
Neo QLED 4K	QE65QN90FATXXU	£300
Neo QLED 4K	QE55QN90FATXXU	£200
Neo QLED 4K	QE85QN85FAUXXU	£400
Neo QLED 4K	QE75QN85FAUXXU	£300
Neo QLED 4K	QE65QN85FAUXXU	£200
Neo QLED 4K	QE100QN80FUXXU	£500
Neo QLED 4K	QE85QN80FAUXXU	£400
Neo QLED 4K	QE75QN80FAUXXU	£300
Neo QLED 4K	QE65QN80FAUXXU	£200
Neo QLED 4K	QE85QN1EFAUXXU	£400
Neo QLED 4K	QE75QN1EFAUXXU	£300
Neo QLED 4K	QE85QN73FATXXU	£400
Neo QLED 4K	QE75QN73FATXXU	£300
Neo QLED 4K	QE85QN70FAUXXU	£400
Neo QLED 4K	QE75QN70FAUXXU	£300
Crystal UHD	UE98DU9000UXXU	£400
QLED	QE75Q7F5AUXXU	£130
The Frame	QE85LS03FWUXXU	£500
The Frame	QE75LS03FWUXXU	£400
The Frame	QE65LS03FWUXXU	£300
The Frame	QE65LS03FAUXXU	£200
The Frame	QE55LS03FAUXXU	£130
The Movingstyle	UE27LSM7FAXXXU	£200
The Serif	QE65LS01DAUXXU	£300
The Serif	QE55LS01DAUXXU	£200
The Serif	QE55LS01DBUXXU	£200
The Premiere 9	SP-LPU9DSAXXXU	£1,000
The Premiere 7	SP-LPU7DSAXXXU	£500
The Premiere 5	SP-LPF5DSAXXXU	£300
Q-Series Soundbar	HW-Q990F/XU	£400
Q-Series Soundbar	HW-Q930F/XU	£300
Q-Series Soundbar	HW-Q800F/XU	£200
Q-Series Soundbar	HW-QS750F/XU	£200
Q-Series Soundbar	HW-QS700F/XU	£200
Q-Series Soundbar	HW-Q600F/XU	£130
S-Series Soundbar	HW-S801D/XU	£200
S-Series Soundbar	HW-S800D/XU	£200
S-Series Soundbar	HW-S701D/XU	£130
S-Series Soundbar	HW-S700D/XU	£130

S-Series Soundbar	HW-S61D/XU	£130
S-Series Soundbar	HW-S60D/XU	£130
Music Frame	HW-LS60D/XU	£130
Sound Tower	MX-ST90B/XU	£300
Sound Tower	MX-ST40F/XU	£130
Sound Tower	MX-ST50F/XU	£130

8. To qualify for this Promotion, the Promotion Product must be purchased from a Participating Retailer located within the Territory. For the avoidance of doubt the Promotion Product must be purchased to qualify; products received free of charge or as part of another offer or giveaway are excluded.
9. Purchases from auction websites (e.g. eBay) or from third party sellers (e.g. Amazon Marketplace) are specifically excluded from this Promotion. Purchases from Amazon.co.uk must be sold and dispatched by Amazon UK or Amazon EU Sarl UK branch directly.
10. Gifts are non-transferable and there is no cash alternative. In the event of unforeseen circumstances and subject to Condition 18, the Promoter may offer a substitute Gift of equal or greater value for any of the Gifts listed in these Promotion Terms.
11. Participants may submit a maximum of one (1) Claim per Promotion Product purchased, up to a maximum of four (4) Claims per residential household. Company Participants may submit a maximum of five (5) Claims for five (5) corresponding sets of Gift(s) / Cash Rewards in total.

## Claims

12. After purchasing a Promotion Product, Participants must visit <http://samsungoffers.claims/TVrewards> (the “**Website**”), and complete the presented claim form by providing the requested information (including (but not limited to) the serial number of the purchased Promotion Product and if requested the proof of purchase in order to make an application for their Reward credit and Gifts under the Promotion (a “**Claim**”). The required additional information for a completed Claim will include the proof of purchase and serial number of the Promotion Product purchased.
13. Claims must be submitted within 30 to 60 days of the date of purchase of the Promotion Product (the “**Claim Period**”), meaning that the final date to submit a Claim against a Promotion Product purchased on 24<sup>th</sup> March 2026 as the last day of the Promotion Period, is by 23:59 (GMT) on 23<sup>rd</sup> May 2026. Claims received outside the Claim Period will be marked as invalid and will not be accepted.
14. Participants will be sent an email to confirm their Claim has been received by the Promoter instantly upon completed entry of a Claim. Please note that processing of Claims received may take up to seven (7) days from the date of receipt of the Claim and Participants will be sent an email to confirm whether their Claim has been successful and validated (“**Claim Validation**”).
15. If an email acknowledgement of the Claim has not been received, it is the Participant’s responsibility to contact the Promoter’s customer service team by email at: [TVrewards@samsungoffers.claims](mailto:TVrewards@samsungoffers.claims) or by phone at 0333 070 7880.
16. If a Claim is deemed to have been submitted incorrectly, the Participant will be notified via email and/or SMS and offered the opportunity to provide the required information within seven (7) days. If no response is received within seven (7) days of the email and/or SMS, then the Claim shall be marked as invalid and the Participant will no longer be eligible to receive the Gift(s)/Cash Reward.
17. Subject to making a valid Claim in accordance with the Terms and Conditions, the Gift(s) selected will be delivered via recorded delivery and accompanied by a despatch notification email within sixty (60) days of Claim Validation to the postal address provided in the Claim form. Cash Rewards due after deduction of the chosen Gift values from the Reward credit allocated to their purchased Promotion Product will also be payable within sixty (60) days of Claim Validation to the bank details nominated in the Participant’s Claim form.
18. If a Participant selects one or more Gifts whose Gift Value(s) exceed the Reward credit available and are therefore not available to them, their Claim will be rejected, and they will need to resubmit the Claim with a

qualifying Gift selection either: (i) within the original Claim Period; or (ii) within 7 days of the rejection notification, whichever period is longer.

19. Claims that are incomplete or damaged will be deemed invalid. No responsibility is accepted by the Promoter for lost, delayed or damaged data which occurs during any communication or transmission of Claims.
20. A Claim must be made by the Participant, and must not be made through agents, third parties or in bulk.
21. The Promoter reserves the right in its absolute discretion to disqualify Claims which it considers do not comply with these Terms and Conditions.
22. The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid Claims including, without limitation, to require further verification as to proof of purchase, as well as the identity, age and other relevant details of a Participant. This process may involve the Promoter sharing information with third parties. In the event your information is linked to fraudulent claims or abuse of the terms and conditions of previous promotions offered by the Promoter, you will be unable to participate in this Promotion and your Claim will be rejected.
23. If a Participant returns the Promotion Product, the Participant must not make a Claim. If a Participant returns or cancels the delivery of a Promotion Product after submitting a Claim, the Claim will be invalidated, and the Participant must cancel the Claim immediately by calling the relevant contact number in Condition 15. The Promoter reserves the right to check with the Participating Retailer whether a Promotion Product has been returned or delivery cancelled and by submitting a Claim the Participant provides consent to the Promoter to do so. Where the Cash Reward and/or Gift(s) have already been paid and/or sent then the Promoter shall seek to recover their value from the Participant, which where necessary may involve legal action being carried out against the Participant.
24. Should you wish to raise a dispute regarding a Gift delivery, you must do so no later than 30 days from the date the despatch notification email referred to in Condition 17 above has been sent to you.

#### **Privacy and Data Protection**

25. The Promoter's use of any personal information submitted by the Participant shall be limited to communications about the Promotion and for managing Claims and Reward redemption processes. The Participant hereby consents to its personal information being used for this purpose and confirms that it agrees with the Promoter's privacy policy available at: [www.samsung.com/uk/info/privacy.html](http://www.samsung.com/uk/info/privacy.html). The Participant may withdraw consent to such use of personal information by writing to the Promoter or by using the opt-out process outlined in the Promoter's privacy policy.
26. The details and information provided by the Participant when entering the Promotion or claiming the Reward may be passed to third parties in connection with the processing of their Claim but will not be used for any other purpose other than as set out in these Terms and Conditions, unless you specifically consent to share your data for additional purposes.

#### **General**

27. The Promoter shall not be liable for any interruption to the Promotion whether due to force majeure or other factors beyond the Promoter's control.
28. The Promoter reserves the right, acting reasonably and in accordance with all relevant legislation and codes of practice, to vary the Terms and Conditions of the Promotion including, but not limited to, the duration of the Promotional Period.
29. The Promoter will not be responsible or liable for: (a) any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control; (b) any late, lost, misrouted, or damaged transmissions or Claims; (c) any computer or communications related malfunctions or failures; (d) any disruptions, losses or damages caused by events beyond the control of the Promoter; or (e) any printing or typographical errors in any materials associated with the Promotion.
30. Participants will be solely responsible for any and all applicable taxes and any other relevant costs or expenses which are not stated in the Terms and Conditions as being included.
31. By participating in this Promotion, you agree, to the maximum extent permitted by applicable laws, to release and hold the Promoter harmless from any and all liability whatsoever for any injuries, losses or damages of any kind arising from participation in or in connection with the Promotion, including without limitation,

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awarding, acceptance, receipt, possession, use and/or misuse of the Reward. The above limitation of liability shall not apply to liability arising from fraud (including fraudulent misrepresentation), death or personal injury caused as a result of Promoter's negligence.

32. The Promotion is governed by the laws of England and Wales.