



October 2026

CIH Members Lead the Way at ERT Awards 2026

CIH members enjoyed a standout night at the ERT Awards, securing four wins alongside a strong showing of highly commended and shortlisted entries across eleven retail categories. The results underline the breadth of talent and expertise within the Euronics network, from customer service and showroom excellence to sustainability, digital engagement and sales.

The prestigious awards event took place at the Grand Connaught Rooms in London on Thursday 15th October and celebrated excellence across the electrical retail sector, recognising outstanding independent retailers alongside the people, products, suppliers and initiatives helping the industry progress. With categories that honour both retailers and manufacturers, as well as new awards for emerging talent and influential industry contributors, the event provides valuable recognition for CIH members and highlights the important role independent retailers play within their communities and the wider industry.

Harry Kyriacou, CEO of Combined Independents (Holdings) Ltd (CIH), the electrical buying group that is part of Euronics, Europe's largest buying group, comments, "We are incredibly delighted to see so many CIH members recognised among this year's winners and finalists for the ERT Awards. The awards are an important opportunity to celebrate the businesses and individuals helping our industry thrive, and recognise when independent electrical retailers go above and beyond to deliver outstanding service to local communities. Speaking as a sponsor, we're proud to support an event that shines a spotlight on excellence across the industry. We congratulate all the winners and finalists on this incredible achievement".

Winners in the retail categories were determined by a panel of independent experts. The CIH members recognised were:

- **Best Independent Kitchen Retailer Showroom:** Highly Commended - **Dacombes of Wimborne**, Shortlisted - Avensys Ltd and Hanson Electrical & Kitchens
- **Best Independent Consumer Electronics Retailer – Large: Winner** - **Dacombes of Wimborne**, Highly Commended - **Avensys Ltd**, Shortlisted - Harris Electrical
- **Best Sustainable Independent Electrical Retailer:** Highly Commended - **Dacombes of Wimborne**, Shortlisted - Avensys Ltd and DB Domestic
- **Retailer Social Media Campaign Star of the Year: Winner** - **Luke Gammons (Wades)**, Highly Commended - **Andrew Lord (Lords Electrical)**, Shortlisted - Freya Burgin (Hanson Electrical) and Avensys Social Media (Avensys Ltd)
- **Sales Excellence Award:** Shortlisted - Tom Masson (Hanson Electrical), Martin Jukes (Avensys Ltd) and Mike Barrett (Purewell Electrical)
- **Best Independent Electrical Retailer Shopfront:** Highly Commended - **Williams Electrical**, Shortlisted - DB Domestic, Harris Electrical and Avensys Ltd
- **Best Independent Domestic Appliances Retailer – Small:** Highly Commended - **Domestic Supplies**, Shortlisted - Williams Electrical and Abbey Domestic
- **Best Independent Electrical Retailer Website:** Highly Commended - **DB Domestic, Avensys Ltd**, Shortlisted - Harris Electrical and Dacombes of Wimborne
- **Best Independent Electrical Retailer – Custom Install:** Highly Commended - **Avensys Ltd**
- **Best Independent Consumer Electronics Retailer – Small: Winner** - **21st Century Service**, Highly Commended - **TVA Technology Ltd**, Shortlisted - Abbey Domestic and Williams Electrical
- **Best Independent Domestic Appliances Retailer – Large: Winner** - **Wellingtons Electrical**, Highly Commended – **Glotech**, Shortlisted - DB Domestic and Avensys Ltd

CIH Euronics also sponsored the **Best Independent Domestic Appliances Retailer - Small Award**, recognising retailers with annual turnover below £2 million. Chris Hill, Finance and IT Director at Euronics, presented the award to Abbey Appliances of Evesham.

For details on how to become a part of Euronics in the UK email: membership@cihgroup.com.

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About CIH:

Combined Independents (Holdings) Ltd (CIH) is an electrical buying group, part of Euronics, Europe's largest electrical buying group, which operates in over 30 countries with an annual turnover of €25.3 billion. With around 430 members and approximately 600+ stores across the UK, CIH provides a range of services and benefits to support independent electrical retailers, alongside exclusive product ranges not available elsewhere on the high street or online. More information at www.euronics.co.uk.

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