

Hotpoint 100 Day Money Back Guarantee Terms & Conditions

1. The promotion is open to all residents in the UK (England, Scotland, Wales and Northern Ireland) and Channel Islands 18 years or over.
2. Promotion available on selected Hotpoint Dishwashers purchased in-store and online between 1st of April and 30th of December 2020 (inclusive) ("Promotional Period"), subject to availability or while stocks last.
3. Purchase of a selected Hotpoint Dishwasher from the SKU list ("Selected Appliance(s)").
4. Promotion applies to the purchase of new appliances purchased at retail only. It does not apply to commercial purchases, trade-seconds, scratched & dented stock, ex display or used stock.
5. To be eligible for this promotion, you must own the Selected Appliance. If the product is purchased on finance you are responsible for paying the outstanding amount including any interest, charges and penalties.
6. Offer limited to one claim per product, per household.
7. Promotion is subject to availability.
8. To claim: If you are not fully satisfied with the benefits, quality or performance of your Selected Appliance and wish to make a claim under this Guarantee, you must ring 03448 224466 and send a copy of your purchase receipt to uk_tsc_helpdesk@whirlpool.com showing the purchase of a Selected Appliance, the purchase price and the date the purchase was made which must be within the Promotional Period.
9. Your claim must be made within 100 days of the purchase date of the Selected Appliance. Claims made after this date will not be fulfilled and not to returned to you.
10. Upon receipt of a valid claim, the Promoter will arrange for a free of charge collection of the Selected Appliance (including all accessories and manuals). The Promoter will check the condition of the Selected Appliance on collection and once it is satisfied that the Selected Appliance complies with the Conditions, a cheque shall be sent to you within 28 days for the full product purchase price (excluding any associated charges including those relating to transportation and installation, finance interest and the purchase of accessories or extended warranties).
11. Documentation submitted will not be returned.
12. The Selected Appliance must be in as good as new condition and must not be damaged. On the date of collection, you must ensure that the Selected Appliance is disconnected from water

and electricity supply and is void of any accessories including door panels before collection by the Promoter.

13. If you have any queries in relation to this promotion please call 03448 224466 or email uk_tsc_helpdesk@whirlpool.com.

14. If you have opted in to receive further marketing information from the Promoter and/or its selected third parties your details will be held by the Promoter for this purpose. At any point after the Promotional Period you can ask for your details to be removed off the mailing list by emailing uk_ie_customercare@whirlpool.com.

15. The Promoter reserves the right to refuse to provide a refund under the Guarantee if it has reasonable grounds to believe that the entrant has breached any of the terms and conditions or has been fraudulent or has acted contrary to the spirit of the promotion. By entering this promotion, you confirm to be bound by these Terms and Conditions.

16. You understand that all information (including these rules) relating to this promotion published on any promotional or advertising material or on any website at any time before or during the Promotional Period will form part of the terms and conditions of entry.. The decision of the Promoter in all matters relating to this promotion is final and binding.

17. These Conditions shall be governed by and construed in accordance with the laws in force in England and any dispute shall be subject to the exclusive jurisdiction of the English courts.

18. If the Promoter fails to comply with these Conditions it shall not be responsible for non-foreseeable losses including, but not limited to losses related to the loss of anticipated enjoyment, loss of anticipated savings or any waste of time. This clause does not limit or exclude the Promoter's liability for death and personal injury caused by its negligence, fraud or fraudulent misrepresentation. This promotion does not affect a consumer's statutory rights.

Promoter: Whirlpool UK Appliances Limited, Morley Way, Peterborough, PE2 9JB ("Promoter").