

**SAMSUNG ELECTRONICS (UK) LIMITED**  
**SAMSUNG LIFESTYLE DOUBLE CASHBACK TV PROMOTION**  
**UK TERMS AND CONDITIONS**

Participants agree to be bound by these terms and conditions (the “**Terms and Conditions**”). Any information or instructions published by the Promoter about the Promotion at <https://samsungoffers.claims/lifestyledoublecashbackUK> form part of the Terms and Conditions.

**The Promoter**

1. The Promoter is Samsung Electronics (UK) Limited, Samsung House, 2000 Hillswood Drive, Chertsey, Surrey, KT16 0RS (the “**Promoter**”).

**Promotion Period**

2. The Promotion will commence at 00:01 (BST) on 16<sup>th</sup> July 2025 and close at 23:59 (BST) on 5<sup>th</sup> August 2025 (the “**Promotion Period**”).

**Eligibility**

3. To be eligible to participate in the Promotion you must be a lawful resident (aged 18+) of, or a company with an office registered within, the United Kingdom (including Isle of Man and Channel Islands) (“**Participant**”).
4. Employees or agents of the Promoter that are involved in the operation of this Promotion or anyone professionally connected to this Promotion are not eligible to enter. Sales staff at the Participating Retailers are eligible to participate so long as they have not received a staff discount on the Promotion Product.
5. This Promotion is only available to end users of the Promotion Product. Retailers, distributors, resellers and any person who purchases a Promotion Product (defined below) for resale or otherwise not as the user of the Promotion Product, may not participate in this Promotion and are specifically excluded as Participants.
6. Cashback Rewards shall be paid by way of bank transfer and Participants must have a valid bank account in GBP in order to receive the Reward.
7. The Reward will be doubled where the Participant purchases a Promotion Product and a selected Soundbar (also listed in Table 1) in the same transaction from the same Participating Retailer.. Participants will not be eligible to claim the Reward if the Promotion Product or Soundbar has been used to claim cashback or a gift reward under any other promotion run by the Promoter, except for the 2025 The Frame Bezel GWP and Installation Promotion. Participants who have purchased a qualifying The Frame model and who also meet the terms and conditions at <https://samsungoffers.claims/theframe>, will still be able to claim a Frame Bezel and a voucher code or cashback for installation under that promotion as well as a Reward in this Promotion.

**Offer**

8. Samsung is offering a promotion (the “**Promotion**”) whereby Participants will be eligible to claim a corresponding cashback reward as shown at Table 1 (the “**Reward**”) by redemption when they purchase a qualifying selected new (i.e. not second hand, refurbished or ex-display) Samsung TV listed in Table 1 (“**Promotion Product**”) from a retailer shown at the following link: <https://samsungoffers.claims/lifestyledoublecashbackUK> (each, a “**Participating Retailer**”) within the Promotion Period, subject to full compliance with these Promotion

Terms and Conditions (“**Promotion Terms**”). Full details of the Promotion Products and the corresponding Rewards are set out in Table 1 below. Participants who also purchase a selected soundbar (“**Soundbar**”) in the same transaction as the TV will be eligible for double the cashback Reward.

**Table 1 – Promotion Products and Corresponding Rewards**

Category	Qualifying Model	Qualifying Product Name	Reward - GBP
TV	QE85LS03FWUXXU	2025 85” The Frame Pro Neo QLED 4K TV	£ 500.00
	QE75LS03FWUXXU	2025 75” The Frame Pro Neo QLED 4K TV	£ 300.00
	QE65LS03FWUXXU	2025 65” The Frame Pro Neo QLED 4K TV	£ 200.00
	QE65LS03FAUXXU	2025 65” The Frame QLED 4K TV	£ 200.00
	QE55LS03FAUXXU	2025 55” The Frame QLED 4K TV	£ 150.00
	QE50LS03FAUXXU	2025 50” The Frame QLED 4K TV	£ 100.00
	QE43LS03FAUXXU	2025 43” The Frame QLED 4K TV	£ 75.00
	QE32LS03CBUXXU	2023 32" The Frame QLED FHD TV	£ 50.00
	QE65LS01DAUXXU	2024 65” The Serif QLED 4K TV, White	£ 200.00
	QE55LS01DAUXXU	2024 55” The Serif QLED 4K TV, White	£ 150.00
	QE50LS01DAUXXU	2024 50” The Serif QLED 4K TV, White	£ 100.00
	QE43LS01DAUXXU	2024 43” The Serif QLED 4K TV, White	£ 75.00
	QE55LS01DBUXXU	2024 55” The Serif QLED 4K TV, Ivy Green	£ 150.00
	QE50LS01DBUXXU	2024 50” The Serif QLED 4K TV, Ivy Green	£ 100.00
	QE43LS01DBUXXU	2024 43” The Serif QLED 4K TV, Ivy Green	£ 75.00
	QE85QN900FTXXU	2025 85" QN900F Neo QLED 8K TV	£ 500.00
	QE75QN900FTXXU	2025 75" QN900F Neo QLED 8K TV	£ 300.00
	QE65QN900FTXXU	2025 65" QN900F Neo QLED 8K TV	£ 200.00
AV	HW-QS750F/XU	2025 QS750F Q-Series Soundbar	
	HW-QS700F/XU	2025 QS700F Q-Series Soundbar	
	HW-S801D/XU	2024 S801D S-Series Soundbar	
	HW-S800D/XU	2024 S800D S-Series Soundbar	
	HW-S701D/XU	2024 S701D S-Series Soundbar	
	HW-S700D/XU	2024 S700D S-Series Soundbar	
	HW-S61D/XU	2024 S61D S-Series Soundbar	
	HW-S60D/XU	2024 S60D S-Series Soundbar	
	HW-LS60D/XU	2024 LS60D Music Frame	

9. Rewards shall be paid by bank transfer and Participants must have a valid bank account in GBP (with details exactly matching their personal information on the Claim form) in order to receive the Reward.
10. Purchases must be made from a Participating Retailer in order to be eligible for a Reward. Purchases from auction websites (e.g. eBay) or from third party sellers on online retailers’ websites (e.g. Amazon Marketplace) and non-Samsung approved resellers (non-direct accounts) are specifically excluded from this Promotion. Purchases from Amazon.co.uk must be sold and dispatched by Amazon UK directly, not Amazon EU or other non-UK branches.

## Claims

11. After purchasing a Promotion Product from a Participating Retailer during the Promotion Period, Participants must visit <https://samsungoffers.claims/lifestyledoublecashbackUK>, log into or register for a Samsung Account, complete the Claim form with their name, contact information, email and postal address, and bank account details along with any other requested information and submit it together with scanned copies of their proofs of purchase showing their purchase of one or more Promotion Products (a “**Claim**”). Participants will be required to upload an image of the serial number(s) from the settings screen (rather than the packaging) of the Promotion Product and Soundbar (as applicable). For the avoidance of doubt the Promotion Product(s) must be purchased in order to be eligible for Rewards in this Promotion; Promotion Product(s) received for free or as part of a giveaway do not qualify.
12. Claims may only be submitted between thirty (30) to sixty (60) days after the Participant’s purchase of the relevant Promotion Product (the “**Claim Period**”). This means the Claim Period runs from 15th August 2025 and the final date of the Claim Period for purchases made on the last day of the Promotion Period (5th August 2025) is no later than 23:59 (BST) on the 4<sup>th</sup> October 2025. Claims received after the close of the Claim Period will not be eligible for any Reward. Notwithstanding the foregoing, in the event of late delivery by the Participating Retailer of either the Promotion Product or Soundbar which prevents the Participant from obtaining the serial number(s) to complete a Claim, the Participant is advised to contact the Promoter’s customer service team (under the details listed in Condition 15 below), to request an extension link to complete their Claim after the Claim Period has expired.
13. Individual Participants registered at the same residential address are entitled to submit a maximum of four (4) Claims, with each Claim corresponding to the purchase of one (1) Promotion Product. Company Participants are subject to a maximum of ten (10) Claims corresponding to the purchase of the same number of Promotion Products. There is a maximum of one (1) Reward per Promotion Product purchased in all cases.
14. Participants will be sent an email to confirm their Claim has been received by the Promoter instantly upon entry of a Claim. Providing that the Claim is found to be valid in accordance with these Promotion Terms, Participants will be sent an email within seven (7) days to confirm whether their Claim has been successful and validated (“**Claim Validation**”).
15. If an email acknowledgement has not been received, it is the Participant’s responsibility to contact the Promoter’s customer service team by email at [lifestyledoublecashback@samsungoffers.claims](mailto:lifestyledoublecashback@samsungoffers.claims) or by phone on 0330 236 9394 within seven (7) days of a Claim being submitted.
16. If a Claim is deemed to have been submitted incorrectly, the Participant will be notified via email and SMS and offered the opportunity to provide the required information within seven (7) days. If no response is received within seven (7) days of the email and SMS, then the Claim shall be marked as invalid and the Participant will no longer be eligible to receive the Reward.
17. Claims that are incomplete or damaged will be deemed invalid. No responsibility is accepted by the Promoter for lost, delayed or damaged data which occurs during any communication or transmission of Claims.
18. The Reward will be paid by bank transfer within thirty (30) days of Claim Validation to the bank account provided by the Participant during the Claim process.
19. The Promoter reserves the right at its absolute discretion to disqualify Claims which it considers do not comply with these Promotion Terms.
20. The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid Claims including, without limitation, to require further verification as to proof of purchase, as well as the identity, age and other relevant details of a Participant. In the event your information is linked to fraudulent claims or abuse of terms and conditions on previous promotions you will be unable to participate in this Promotion and your Claim will be rejected.

21. If a Participant returns or cancels the delivery of a Promotion Product before submitting a Claim, the Participant must not make a Claim. If a Participant returns or cancels the delivery of a Promotion Product after submitting a Claim, the Claim will be invalidated and the Participant must cancel the Claim immediately by calling the contact number in Condition 15 above. The Promoter reserves the right to check with Participating Retailers whether a Promotion Product has been returned or the order cancelled and by submitting a Claim the Participant provides consent to the Promoter to do so.

#### **Privacy and Data Protection**

22. The Promoter's use of any personal information submitted by the Participant shall be limited to communications about the Promotion and for managing the redemption process. The Participant hereby consents to its personal information being used for this purpose and confirms that it agrees with the Promoter's privacy policy available at: [www.samsung.com/uk/info/privacy.html](http://www.samsung.com/uk/info/privacy.html). The Participant may withdraw consent to such use of personal information by writing to the Promoter or by using the opt-out process outlined in the Promoter's privacy policy.
23. Other than as set out in these Terms and Conditions, the details and information provided by the Participant when entering the Promotion or claiming the Reward will not be used for any other purpose, nor shall they be passed to any third party.

#### **General**

24. The Promoter shall not be liable for any interruption to the Promotion whether due to force majeure or other factors beyond the Promoter's control.
25. The Promoter reserves the right, acting reasonably and in accordance with all relevant legislation and codes of practice, to vary the Terms and Conditions of the Promotion.
26. The Promoter will not be responsible or liable for: (a) any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control; (b) any late, lost, misrouted, or damaged transmissions or Claims; (c) any computer or communications related malfunctions or failures; (d) any disruptions, losses or damages caused by events beyond the control of the Promoter; or (e) any printing or typographical errors in any materials associated with the Promotion.
27. Participants will be solely responsible for any and all applicable taxes and any other relevant costs or expenses which are not stated in these Promotion Terms as being included.
28. By participating in this Promotion, you agree, to the maximum extent permitted by applicable laws, to release and hold the Promoter harmless from any and all liability whatsoever for any injuries, losses or damages of any kind arising from participation in or in connection with the Promotion, including without limitation, awarding, acceptance, receipt, possession, use and/or misuse of the Reward. The above limitation of liability shall not apply to liability arising from fraud (including fraudulent misrepresentation), death or personal injury caused as a result of Promoter's negligence.
29. The Promotion is governed by the laws of England and Wales.