



## Euronics PrePaid Mastercard Promotion in Partnership with Siemens Coffee

### Terms & Conditions:

1. The Euronics Cashback Promotion is the offer by the Promoter of a Prepaid Mastercard® to purchasers (the Gift) in respect of purchases of selected new Siemens Coffee machines. Claims can be made for purchases made between 14.08.24 – 10.09.24 and for which the Promoter has received a completed and valid claim before Midnight on 10.10.24. Please note that the Gift will be in the form of a Euronics Prepaid Mastercard® to be delivered to the address (for physical card) or email address (for electronic card) provided on the claim form.
2. Euronics Prepaid Mastercard®
  - a. Each qualifying customer purchasing one of the models listed on point 4 during the promotional period will be eligible to claim a Euronics Prepaid Mastercard® with the corresponding cashback value.
  - b. The Offer has no cash value or alternative and cannot be used in conjunction with any other offers.
  - c. Prepaid Mastercard® terms and conditions will apply.
  - d. Use your card everywhere Mastercard® is accepted. Mastercard® is a registered trademark and the circles design is a trademark of Mastercard® International Incorporated. This card is issued by Transact Payments Limited pursuant to license by Mastercard International. Transact Payments Limited is authorised and regulated by the Gibraltar Financial Services Commission.
3. No other offers can be claimed in conjunction with the Euronics Prepaid Mastercard®.
4. This is a consumer only promotion, The Gift Card Promotion only applies to purchases of selected new Siemens Coffee machines purchased during the promotional dates, listed in the table below.

Model No	Cashback
TF303G07	£80.00
TQ707GB3	£220.00

5. Purchases of graded, seconds, replacements and imperfect products and all appliances purchased on a trade or contract basis (i.e. non-consumer purchases) are excluded from the Promotion.
6. The promotion is open to residents of the United Kingdom, Channel Islands, Isle of Man and Northern Ireland only, excluding employees of the Promoter.
7. The Promotion, which starts on 14.08.24 and ends on 10.09.24 only applies to purchases made on or between these dates. Claims must be received by the Promoter before Midnight on 10.10.24 and the Promoter will not accept any claims received



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subsequently.

8. The Promotion is available via participating Euronics retailers only and only participating retailers will have the official advertising literature.

9. In order to claim the Gift, consumers must fully complete the online claim form (including full serial number and full address), which is available on [euronicsrewards.co.uk](http://euronicsrewards.co.uk). A valid email address is required to receive payment. In the event incorrect or insufficient information has been provided and the Promoter makes a payment that is rejected or not received by you, the Promoter will not be responsible for re-issuing such payment. A copy of original purchase receipt must be sent with all claim forms. For the avoidance of doubt, copies of deposit receipts and/or order confirmations will not be accepted. Purchasers can call the helpline 0800 069 8680 for assistance between 10am and 4pm, however cannot submit a claim by telephone. (There is no charge to the telephone number when called from a landline. Calls from mobiles may be charged at the carrier's rates but this varies between operators).

10. The Promoter reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid claims including, without limitation, to require consumers to provide further verification as to proof of purchase. In addition, the Promoter reserves the right to reject those claims which are fraudulent or invalid.

11. When payments are issued, consumers will receive an email from [notification@prepaiddigitalsolutions.com](mailto:notification@prepaiddigitalsolutions.com) and will be asked to follow a link and select their choice of a physical or virtual card.

- If a virtual card is selected, then the 16-digit card number, the expiry date and CVV code will be displayed instantly. They can then use this information to purchase product online or over the telephone immediately. *If the customer does not receive their redemption email within 7 days of the claim being marked as paid, they can call the helpline 0800 069 8680 for assistance between 9am and 5pm. Emails resending the code to consumers will only be sent to the email address originally stated on the claim form. The redemption codes contained within the email are valid for 3 months. After this time, the code cannot be redeemed.*
- If a physical card is selected, then this will be printed and posted out to the address on the original claim form. Consumers should allow up to 4 weeks for delivery of their Mastercard®.

12. All claim forms and copy purchase order receipts, once received by the Promoter, will become its property and will not be returned to consumer.

13. By submitting a claim, consumers agree to be bound by these terms and conditions.

14. In the unlikely event that a consumer is unhappy with their qualifying Siemens Coffee machine and wishes to return it for a full refund, such refund is conditional upon return of the 'Gift' i.e. the unused Prepaid Mastercard®.



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15. Personal data collected for the purposes of the Promotion will be processed in accordance with the provisions of the Promoters privacy policy, which is available at [www.euronicsrewards.co.uk/policy](http://www.euronicsrewards.co.uk/policy). The Promoter reserves the right to withdraw, extend or amend the terms of this promotion at any time due to circumstances beyond its control.

16. Models could be subject to change due to stock availability. All models are sold as an Agent for Euronics Limited.

17. If for any reason the Prepaid Mastercard® is unavailable then the Promoter reserves the right to substitute another Gift of the same quality and value in its place.

18. The promoter's decision regarding any aspect of the promotion is final and binding.

19. Euronics reserves the right to withdraw, amend or replace the Promotion or these terms and conditions without prior notification. If unforeseen circumstances make this unavoidable, your legal rights are not affected.

20. All correspondence should be sent to Euronics Promotions, Kingsgate, 6th Floor - Office 628, 62 High Street, Redhill, Surrey, RH1 1SG, UK.

21. The Promoter/Data Controller is Euronics/CIH Limited, a company registered in England and Wales under company registration no 3029834, whose registered office is at Euro House, Joule Road, Andover, Hampshire, SP10 3GD.

22. The Data Processor is 360insights (Europe) Ltd., a company registered in England and Wales under company registration no 08665019, whose registered office is at Hamilton Pratt 3a Tournament Court, Tournament Fields, Warwick, England, CV34 6LG.